

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Jedrick J. WELDON et al.

Serial No.: Not yet assigned

Filed: November 9, 2001

Attorney Docket No.: 09710-1111

Client Docket No.: UUN-99-002-C1

Group Art Unit:

Examiner:

For: METHOD, COMPUTER PROGRAM PRODUCT, AND APPARATUS FOR
COLLECTING SERVICE LEVEL AGREEMENT STATISTICS IN A
COMMUNICATION NETWORK

Assistant Commissioner for Patents
Washington, D.C. 20231

DRAWING TRANSMITTAL LETTER

Sir:

Enclosed herewith please find:

- sheets of redlined drawings, which indicate proposed changes to the drawings. Upon approval of these proposed changes, formal drawings will be submitted.
- sheets of corrected formal drawings, as required by the Notice of Patent Drawings Objection (PTO-948).
- 6 sheets of formal drawings. Please substitute these formal drawings for the informal drawings originally filed.

Examiner's approval of the entry of these drawings is respectfully requested. No new matter has been added.

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231.

Date of Deposit:

Typed Name:

Signature: _____

Respectfully Submitted,

DITTHAVONG & CARLSON, P.C.

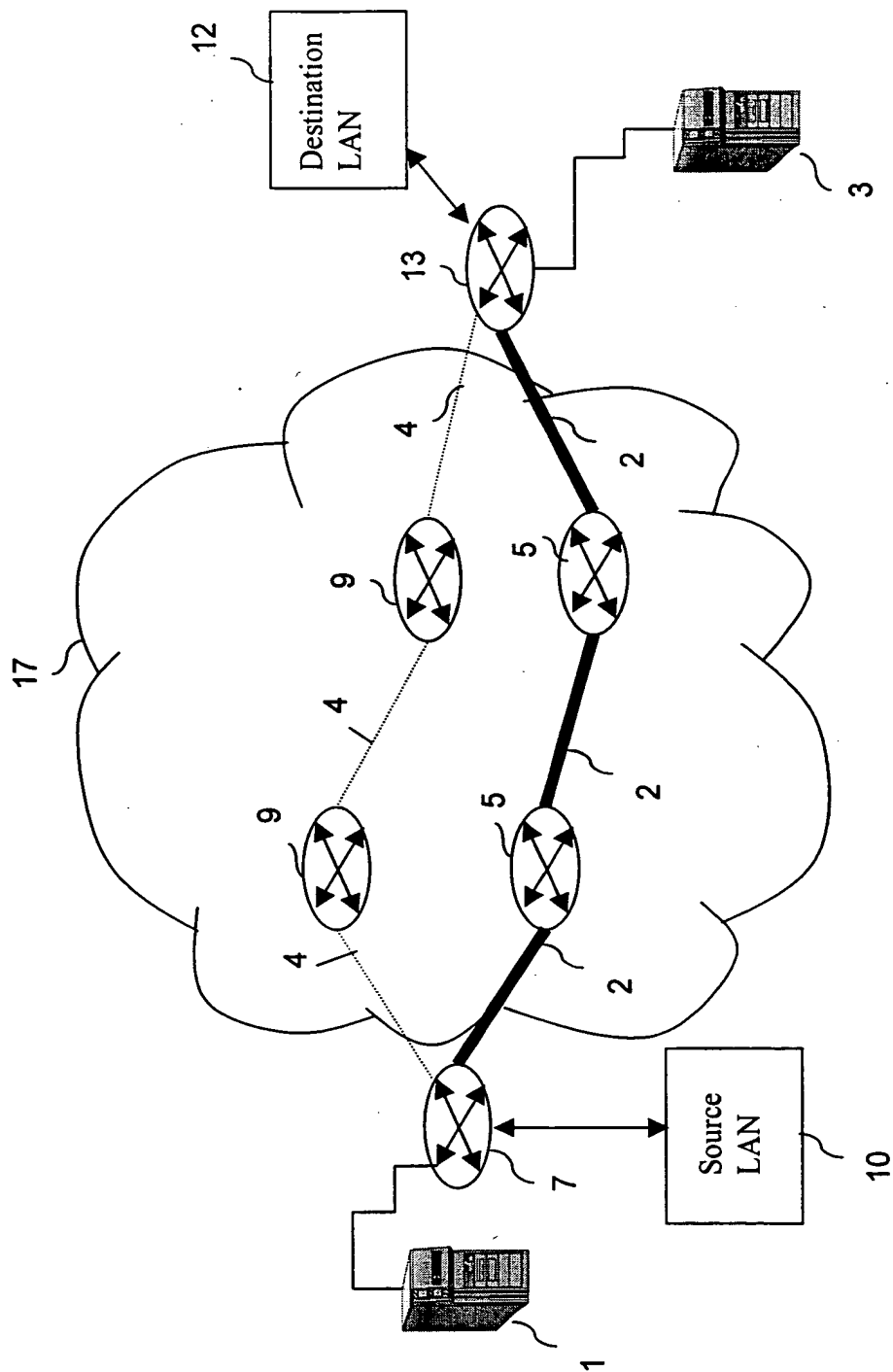


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BACKGROUND ART

FIG. 1

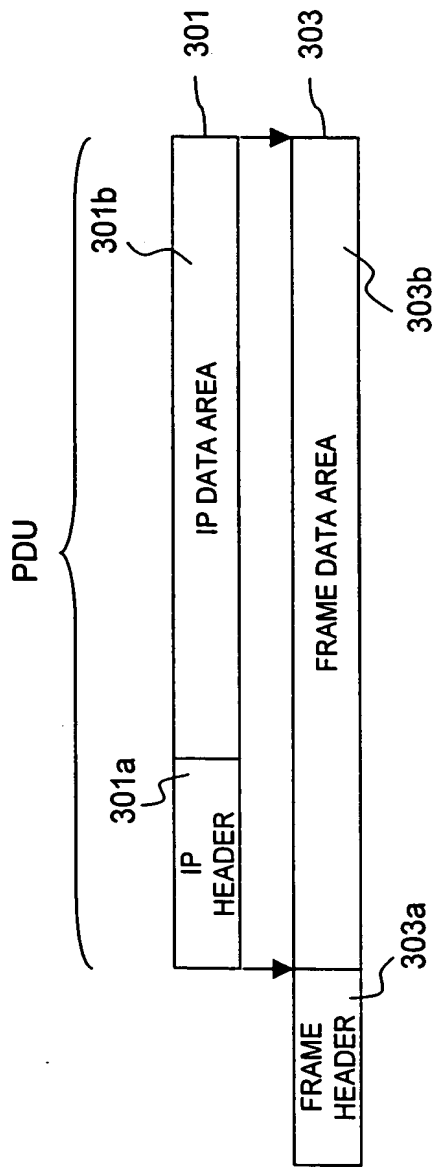


FIG. 3a

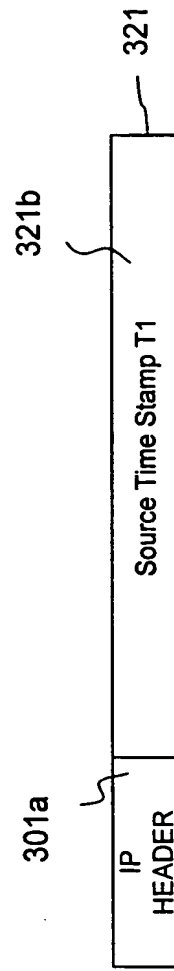


FIG. 3b

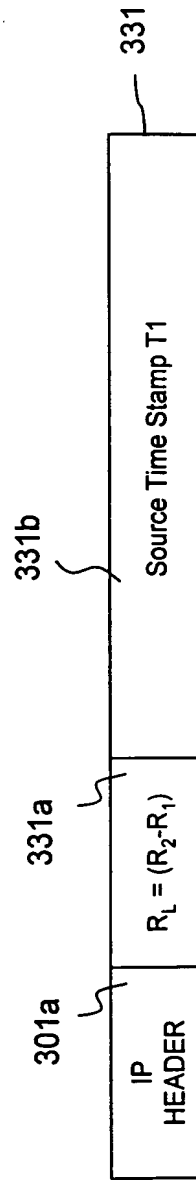


FIG. 3c

401

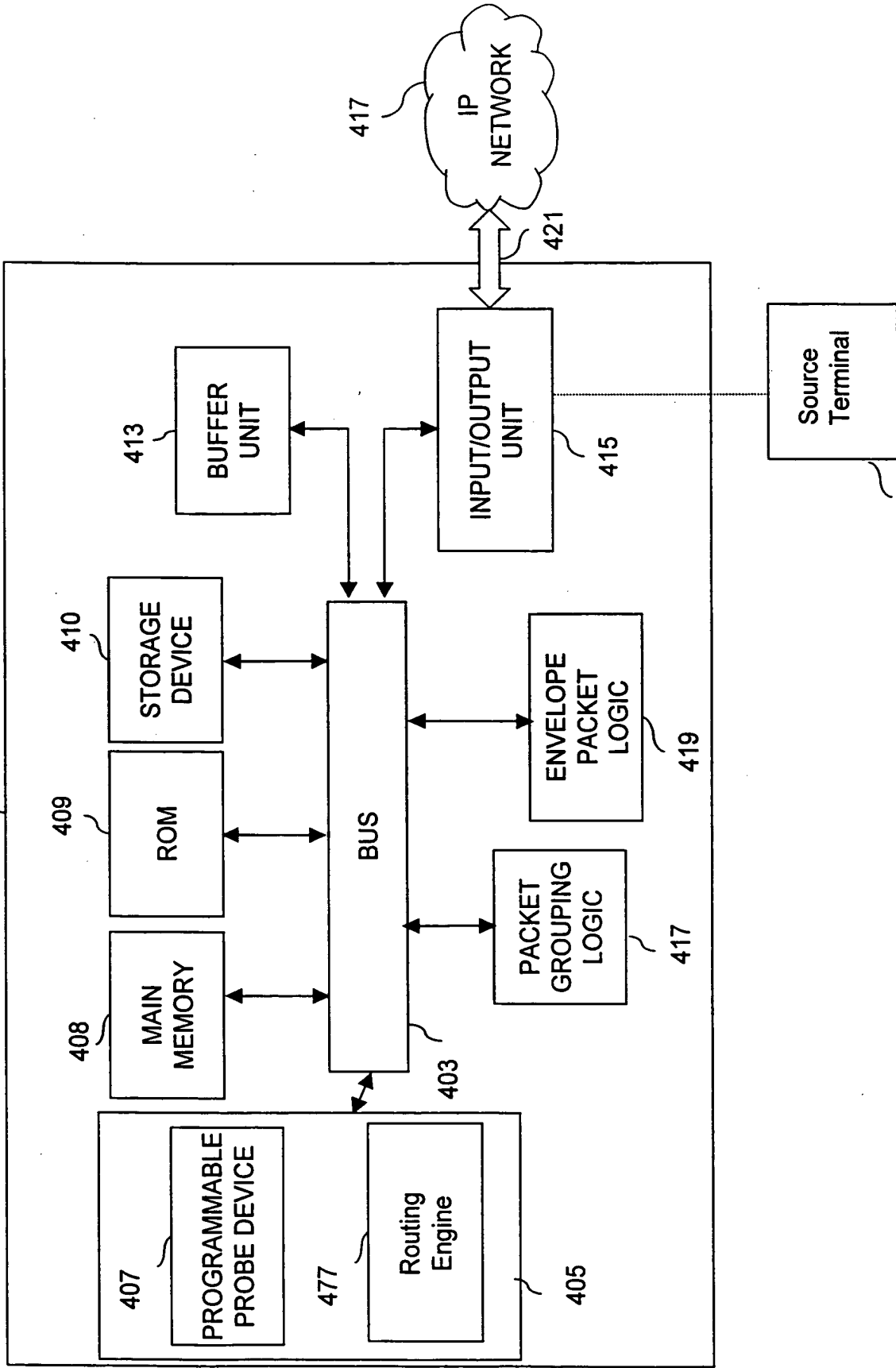


FIG. 4

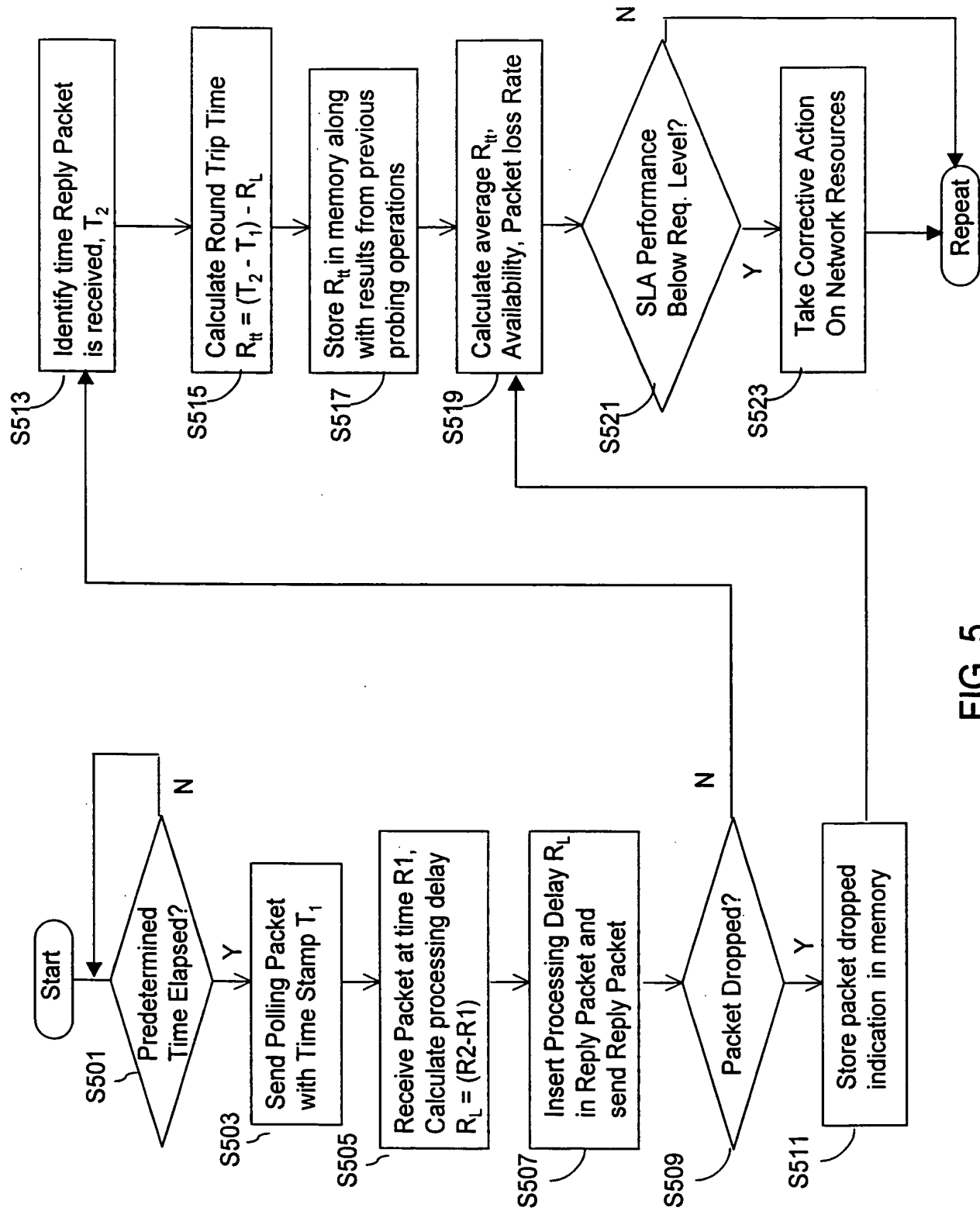


FIG. 5

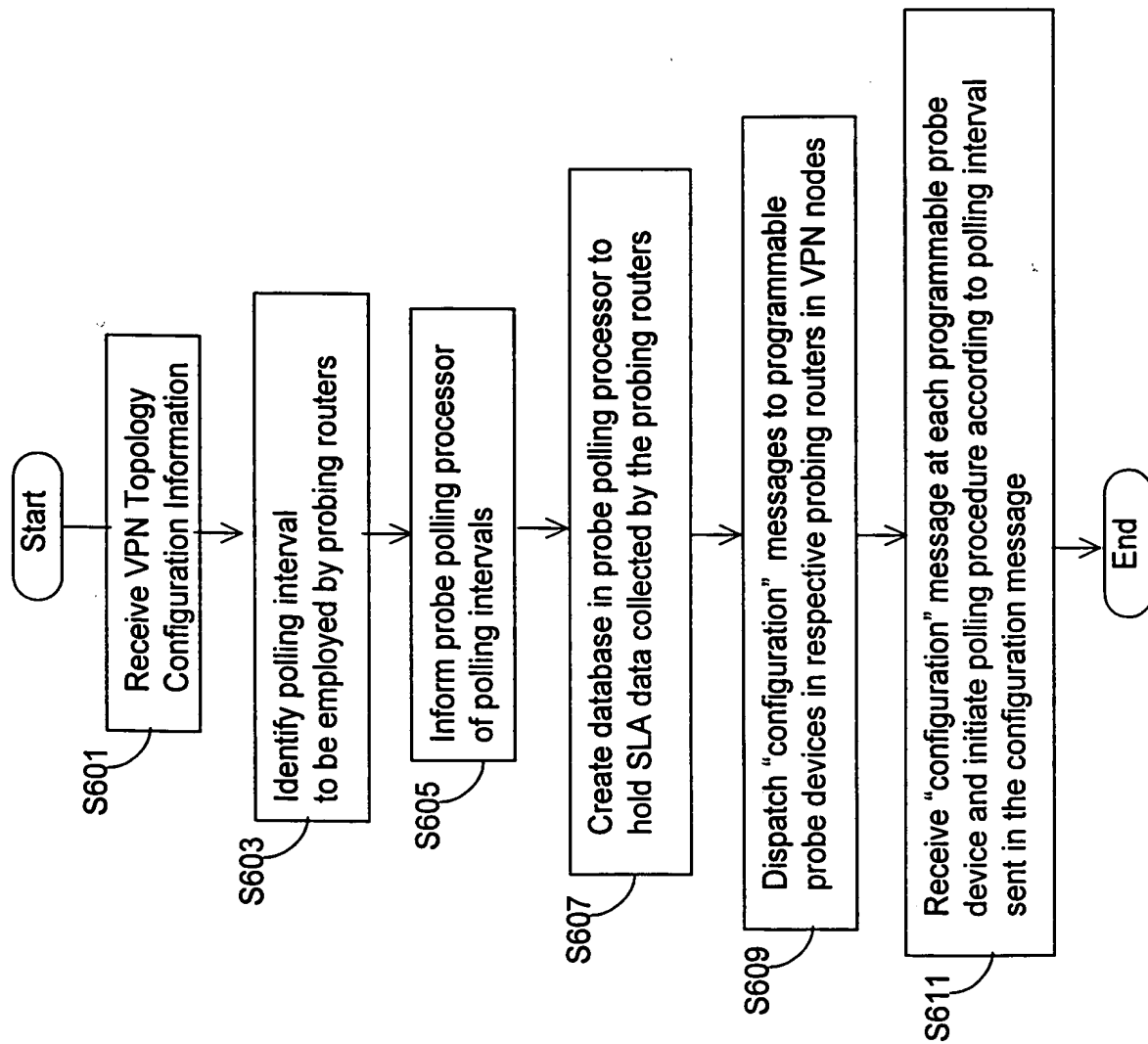


FIG. 6